

PRIVACY POLICY

Date of last update: 3/28/2023

Eurofarma Laboratórios S.A., company headquartered at Rodovia Presidente Castelo Branco, 3565, Quadra GL/Lote A – Ingahi / Itapevi - SP, CEP 06696-000, enrolled with CNPJ/MF (Corporate Taxpayer Registration) under no. 61.190.096/0001-92, ("Eurofarma") is committed to respecting your privacy and has created this privacy policy ("Privacy Policy") to provide you with a clear understanding of how the Scrolling Therapy app ("Application") works, and how your personal data is handled.

This Privacy Policy presents, in a simple, objective and transparent manner, the practices adopted by Eurofarma regarding Application Users' personal data processing.

For the purposes of this Privacy Policy, Eurofarma does not collect personal data on the usage of Scrolling Therapy application.

What Personal Data We Collect

There is no personally identifiable data stored on the cloud. The Facebook and Instagram logins are not stored by us at our servers.

The statistics are stored on our server by are linked to the user via an anonymous user ID. You cannot find connect the statistics to a specific individual Personal Data in several ways, including through the registration made by the User, the requests made in our service channels and the use of the Application.

Just for the moment of faceApi.js recognizes the face expressions (around 200ms) and returns its feedback to the App not storing personal information.

- **Navigation information.** *This is the information we collect from Users who browse the Application: IP address, information about the device used, date and time of access, date when the application was installed, preferred language, among others.*
- **Other information provided by Users.** *Other information voluntarily provided by Users, such as in communications with Eurofarma through the Call Center.*

How We Use Personal Data

There is no identified user collection on the application, so Eurofarma uses Personal Data in anonymous way for the purposes described in this Privacy Policy and any other purposes previously informed to the data subject.

- (i) Diagnose and resolve any technical problems with the Application.
- (ii) Improve and develop a better experience for Users when using the Application.
- (iii) Comply with legal and regulatory obligations, including communicating adverse events or issues related to the safety and quality of our products to the competent authorities.
- (iv) Investigate and instruct any legal, administrative or arbitration proceedings and protect the rights and interests of Eurofarma, our affiliates or third parties.
- (v) Identify and make available information materials of interest to Users.
- (vi) Perform statistical analyzes on Users to improve and develop new products and services.

Who May We Share Personal Data With

Except as provided in this Privacy Policy, the Personal Anonymous Data collected will not be provided to third parties that are not Eurofarma partners, nor exposed to the public, sold or marketed.

In some situations, we may operate together with other companies in various activities, including hosting data, analytics and market intelligence. Accordingly, we reserve the right to share your anonymous information, including Personal Data, only with the companies listed below. We will adopt, whenever possible, mechanisms for the anonymization of this data, in order to preserve your privacy as much as possible.

In this sense, we may share your Personal Data with the following companies:

- (i) **Eurofarma Group companies:** We may transfer Data between Eurofarma's companies, inside or outside Brazil, in order to provide due service to our customers and consumers, in addition to ensuring compliance with Eurofarma's legal and

regulatory obligations, especially when these are unique and/or integrated, among other reasons.

- (ii) **Our suppliers:** We have a number of suppliers that we need to contract to operate our services, and some of them may process the Personal Data we collect. For example, companies that provide data hosting, customer service, registration authentication and validation services, advertising companies, among others. As far as possible, we seek to carefully evaluate our suppliers and enter into contractual obligations for information security and protection of Personal Data with them, looking to minimize risks for the Holders, but unfortunately we cannot guarantee the correct handling by third parties, which use, disclose and protect personal data in accordance with their respective privacy policies.
- (iii) **Judicial, police or administrative authorities:** In Brazil or abroad, in compliance with a court order or legal or regulatory obligation.
- (iv) **Third parties:** In connection with any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or part of our business, assets or stock (including in bankruptcy or similar proceedings).
- (v) **To safeguard and protect Eurofarma's rights:** We reserve the right to access, read, preserve and disclose data that we believe is necessary to comply with a legal obligation or court order; compliance with regulatory demands with Anvisa or other entities; protect the rights, property or safety of Eurofarma, our employees and customers.

Statistical reports created from aggregated data, which do not reveal the the holders' identity, may also be shared with third parties, such as Eurofarma's affiliates, subcontractors and/or commercial partners.

How We Collect Personal Data

We use certain technologies such as "cookies," "web beacons" and "IPs" to collect information on the Application.

When browsing the Application or using any of its features or tools, a cookie may be sent to your device. A cookie is a piece of data that identifies you as a unique User, recognizing, tracking and storing your browsing information. The Application places cookies on your device containing a unique identifier used to better understand the use of the Application, enabling Eurofarma to identify which functionalities are preferred by Users (for example, based on the number of visits to these functionalities).

When logging in the application through Facebook and Instagram, a cookie may be provided, which will be maintained by the Application, and will contain an anonymous identifier. This type of cookie is used to identify the User and provide access to areas of the Application that are limited to Users logged into the application.

In addition to cookies, we may use or authorize the use of other data collection and identification technologies, such as "beacons" (also known as "pixel tags" or "clear gifs"). Beacons serve to help manage and improve our services, systems, advertising and online ads and other tools. They are small blocks of code inserted into the Application that may collect information about your device, including, for example: device model, operating system, browser version, access time, IP address and other similar information.

We also collect your Internet Protocol (IP) address, a number automatically assigned to your device by your Internet connection provider whenever you connect to the Internet. Eurofarma may also use IP addresses to collect anonymous and aggregated information about the number of visitors and use of the Application.

Communications

Eurofarma does not request personal information by email. For this reason, Eurofarma is not responsible for any fraudulent electronic communications that collect your personal data (a technique commonly known as phishing).

Rights of Personal Data Holders

The data collected in the application is non-identified but you can request more information by email at privacidade@eurofarma.com.br

We try to respond to all legitimate requests within 10 business days. Occasionally it may take longer than 10 business days if your request is particularly complex or if you have made multiple requests. In this case, we will notify you and keep you updated on the progress of your request.

Changes to This Privacy Policy

This Privacy Policy may be changed at any time by Eurofarma, at its sole discretion. We recommend that it be reviewed from time to time.

All changes will be communicated through a prominent notice on the Application home screen or any other form of communication with Users.

Contact Us

In case of questions, comments, suggestions or complaints related to this Privacy Policy or Eurofarma's data protection practices, please contact us through our Service Channels available in the application.